



Important Notice: New Update for eOffice

FMS New Version: 5.6_03

Steps to Re-Register DSC

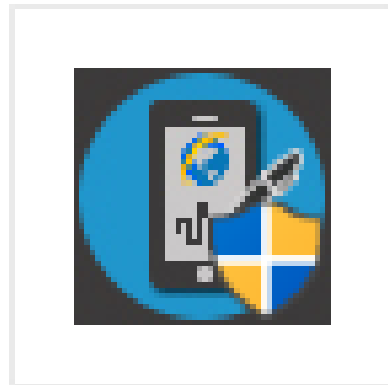
**Prepared By:
eOffice - Helpdesk Team**

Below are the steps to Re-register DSC in eOffice.

Download DSC Signer Service. [Download Link](#)

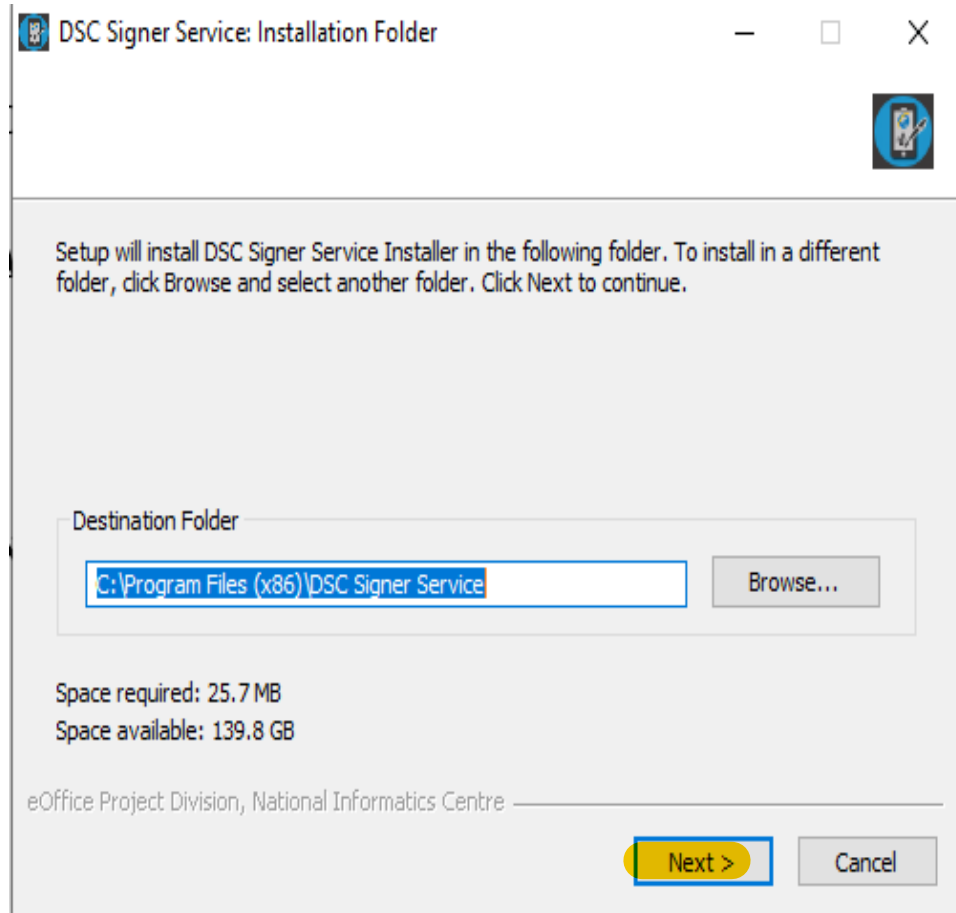
Download JAVA. [Download Link](#)

1. Open the downloaded file and double click on icon as shown below:

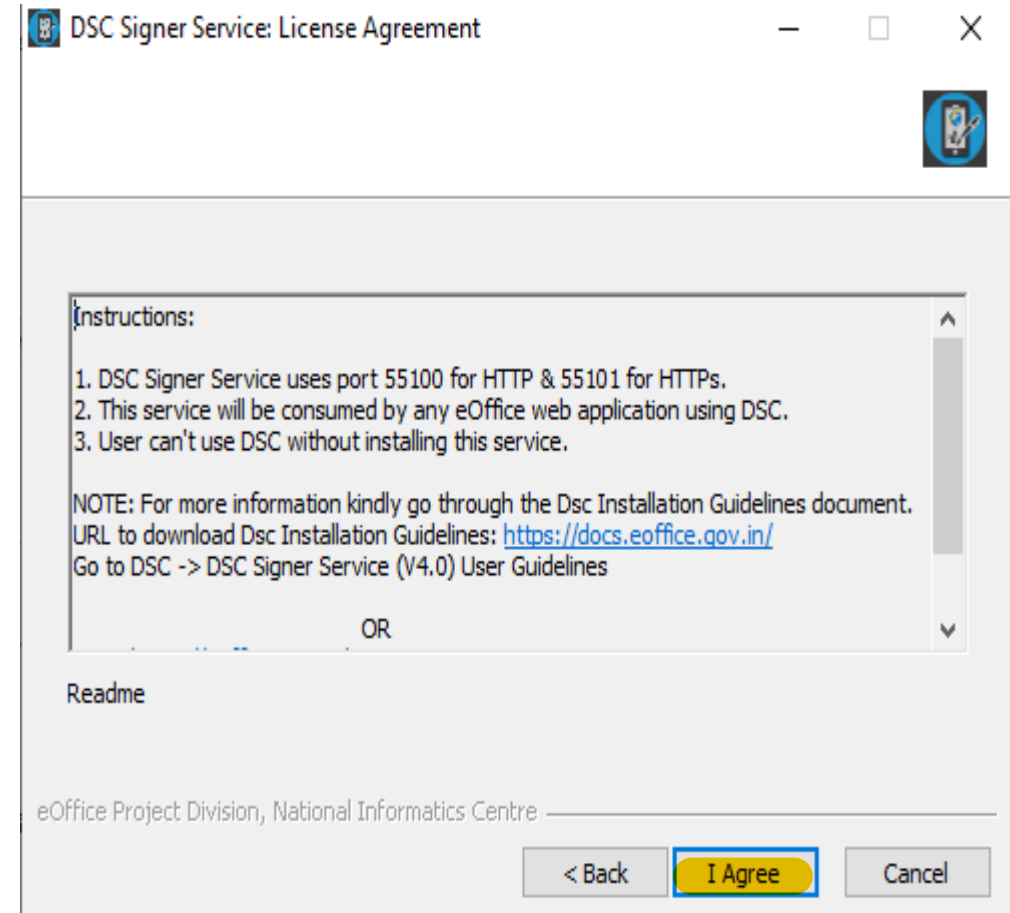


DSC_Signer_
Service.exe

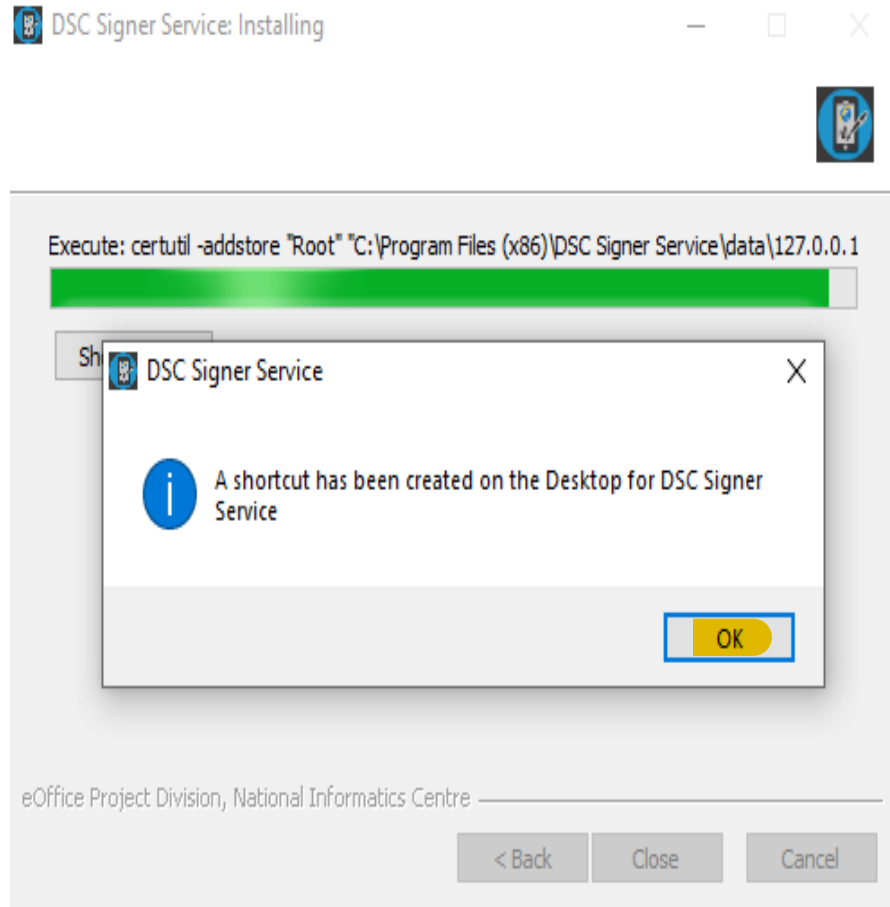
2. Click **NEXT** as shown below



3. Click **I Agree** button as shown



4. Click **Ok**

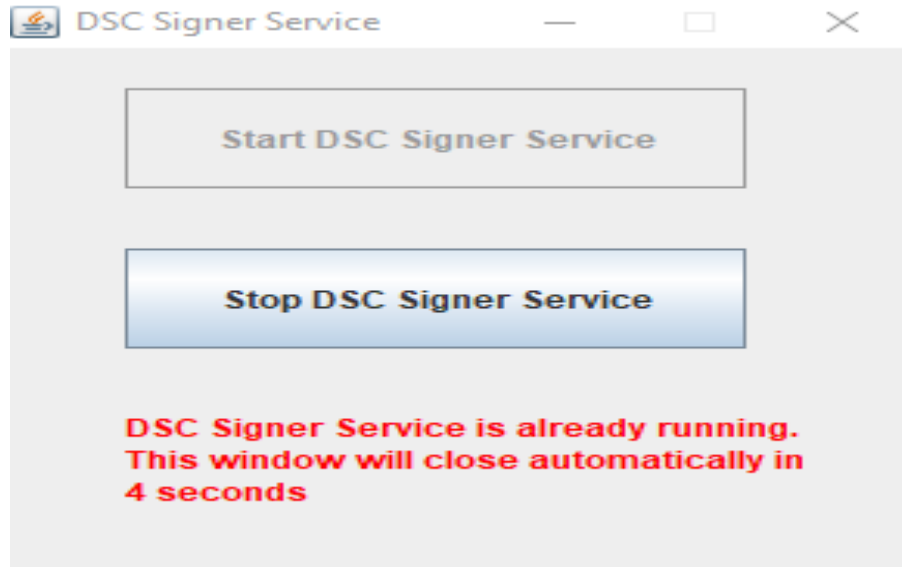


5. A shortcut is created on the desktop, Named **DSC Signer Service**.



6. Manually START the DSC Signer Service Installer are:

- Double click the desktop icon “DSC Signer Service” or select open with JAVA
- A message prompts “DSC Signer Service started successfully”, as shown below



7. Open browser (chrome/Firefox/IE) and run the below mentioned link in the same browser in which you are using eOffice.

<https://127.0.0.1:55101/check/isLive>

8. After running the above link the page appears as shown below, click on Advance and proceed to 127.0.0.1(unsafe)



Your connection is not private

Attackers might be trying to steal your information from **127.0.0.1** (for example, passwords, messages, or credit cards). [Learn more](#)

NET::ERR_CERT_COMMON_NAME_INVALID

Help improve Chrome security by sending URLs of some pages you visit, limited system information, and some page content to Google. [Privacy policy](#)

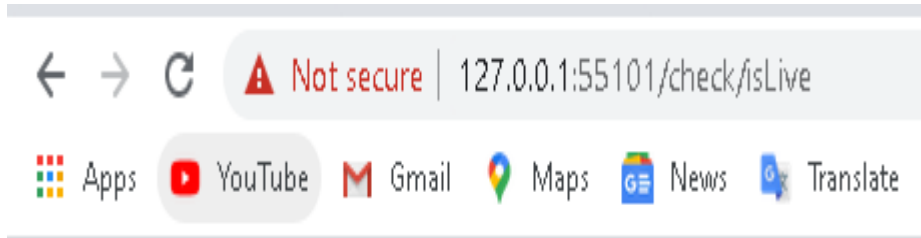
Hide advanced

Back to safety

This server could not prove that it is **127.0.0.1**; its security certificate does not specify Subject Alternative Names. This may be caused by a misconfiguration or an attacker intercepting your connection.

Proceed to 127.0.0.1 (unsafe)

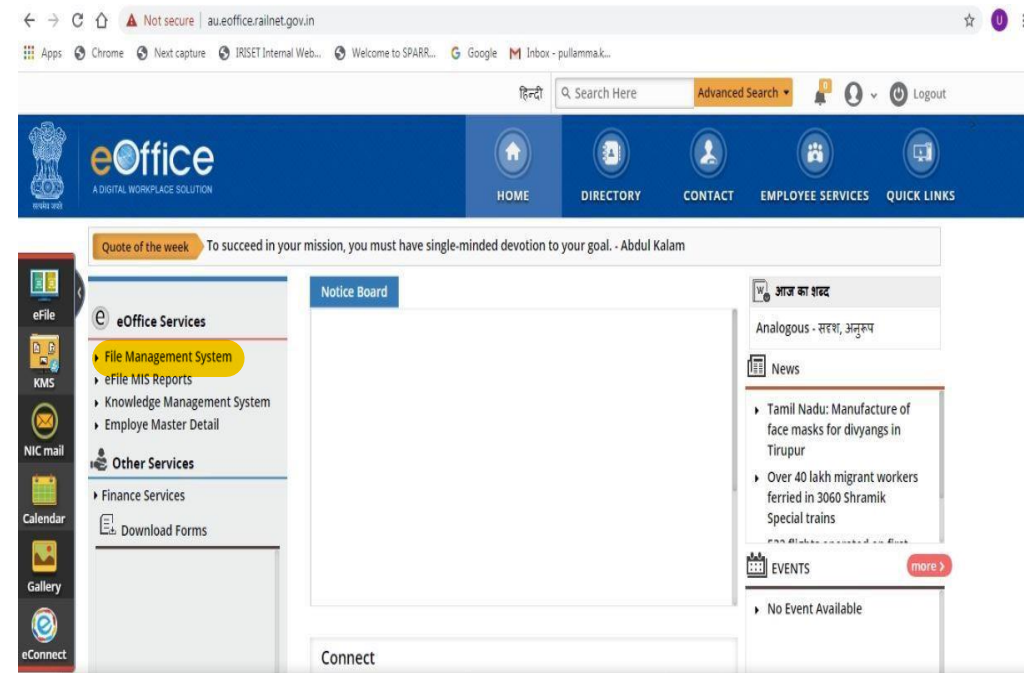
9. Finally the below pop up appears as “success”.



success.

DSC Signer Service version : 4.1

10. Login to eOffice and Click File Management system



11. Go to DSC > DSC Registration and Click Register DSC

The screenshot shows the eOffice portal interface. The user is logged in as K.UMA MAHESWARA RAO. The main menu on the left includes Receipts, Files, Migrate File, Dispatch, DSC, DSC Registration (highlighted), Settings, Notification, Ext Department, and Audit. The main content area displays 'Certificate Information' with a table of certificates. A yellow 'Register DSC' button is visible in the top right corner of the main content area.

SI.No.	Certificate	Type	Validity	Enroll Date	User Name	DeActivation Date
1	KOLANTI UJAMAHESWARA RAO	Signing	29/05/20 01:45 PM	04/07/19 02:31 PM	K.UMA MAHESWARA RAO	23/05/20 11:47 AM

12. Select Register

The screenshot shows the eOffice portal interface. The user is logged in as K.UMA MAHESWARA RAO. The main menu on the left includes Receipts, Files, Migrate File, Dispatch, DSC, DSC Registration (expanded), Settings, Notification, Ext Department, and Audit. The main content area displays 'DSC Registration' with a table of certificates. A yellow 'Register' button is visible in the top right corner of the main content area.

SI.No.	Serial No	Issued To	Issued By	Type	Expiry Date
1	2430780056616305597	CN=KOLANTI UJAMAHESWARA RAO, OID.2.5.4.45=#01321000...	CN=SafeScrypt sub-CA for RCAL Class3 2014, OU=Sub...	Digital Signing	Fri May 29 13:45:21 IST 2020

13. Enter Token Pin and Press Ok

The screenshot shows the eFile portal interface. A modal alert box is displayed in the center with the text "Alert" and "DSC Registered successfully." Below the text is an "OK" button. In the background, a table titled "DSC Registration" is visible, showing a single entry for a digital signing certificate.

Sl.No.	Serial No	Issued To	Type	Expiry Date
1	2438798056816305587	CN=KOLANTI UMAMAHESWARA RAO, O=ID.2.5.4.45=#032100D...	Digital Signing	Fri May 29 13:45:21 IST 2020

14. Registration Successful

The screenshot shows the eFile portal interface with a list of registered certificates. The table has columns for Sl.No., Certificate, Type, Validity, Enrol Date, User Name, and Deactivation Date. The second row is highlighted in yellow, indicating a successful registration.

Sl.No.	Certificate	Type	Validity	Enrol Date	User Name	Deactivation Date
1	KOLANTI UMAMAHESWARA RAO	Signing	26/05/20 01:45 PM	04/07/19 03:01 PM	KJUMA MAHESWARA RAO	23/05/20 11:47 AM
2	KOLANTI UMAMAHESWARA RAO	Signing	26/05/20 01:45 PM	26/05/20 12:08 PM	KJUMA MAHESWARA RAO	-

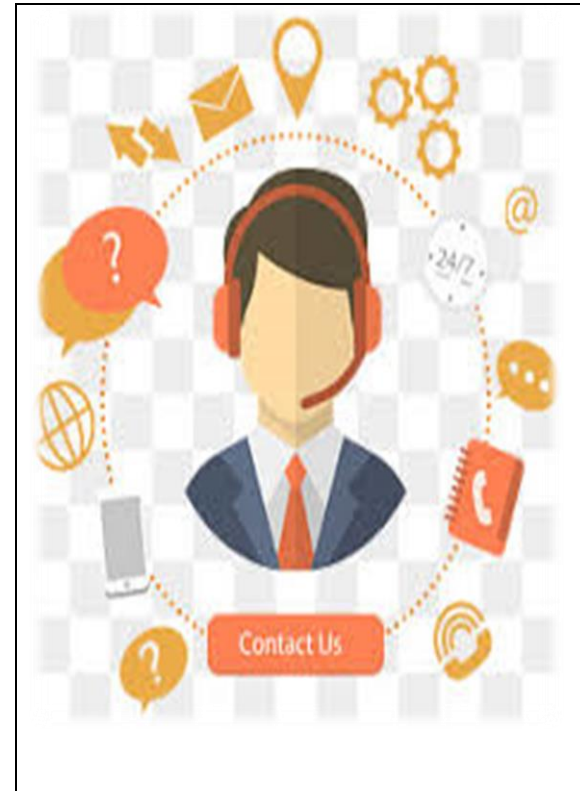
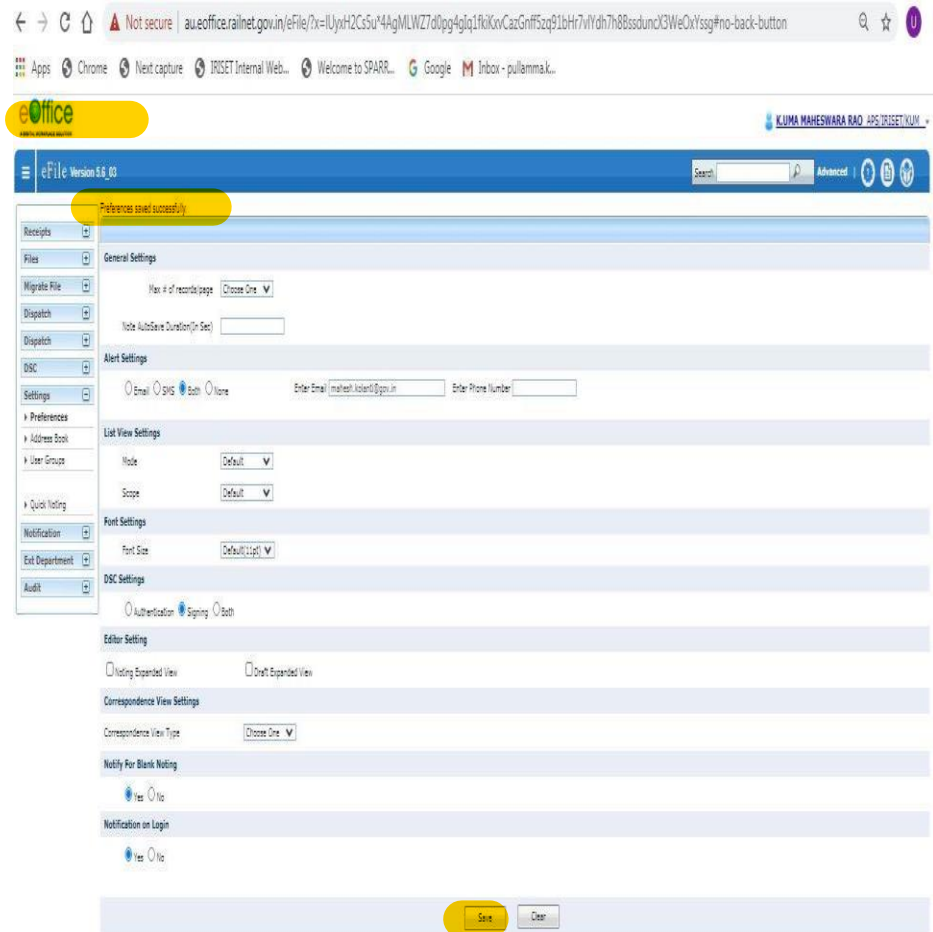
15. After Registration Go settings > Preferences

The screenshot shows the eFile settings interface. The left sidebar contains a menu with the following items: Receipts, Files, Migrate File, Dispatch, BSC, Settings, Preferences (highlighted in yellow), Address Book, User Groups, Quick listing, Notification, Exit Department, and Audit. The main content area is titled "General Settings" and includes sections for "Alert Settings" (with radio buttons for Email, SMS, Both, None), "List View Settings" (with dropdowns for Mode and Size), "Font Settings" (with a dropdown for Font Size), "BSC Settings" (with radio buttons for Authentication, Signing, Both), "Editor Setting" (with checkboxes for Draft Expanded View and Draft Expanded View), "Correspondence View Settings" (with a dropdown for Correspondence View Type), "Notify For Blank Noting" (with radio buttons for Yes/No), and "Notification on Login" (with radio buttons for Yes/No). "Save" and "Clear" buttons are at the bottom.

16. Select under DSC Settings > Signing and Save

The screenshot shows the eFile settings interface with the "DSC Settings" section selected in the left sidebar. The "DSC Settings" section includes radio buttons for Authentication, Signing (selected and highlighted in yellow), and Both. Below this is the "Editor Setting" section with checkboxes for Draft Expanded View and Draft Expanded View. The "Correspondence View Settings" section includes a dropdown for Correspondence View Type. The "Notify For Blank Noting" section has radio buttons for Yes/No. The "Notification on Login" section has radio buttons for Yes/No. "Save" and "Clear" buttons are at the bottom.

17. Go Back to Home after saving settings.



Centralized Helpdesk Support System

Timings

Working hours

08:00 hrs. to 20:00 hrs.

Support Contact No's

Landline:

040-27788010

040-27787705

0124-4305137

Railway

88010, 87705

Telephone:

Firefox ESR 52 Version: [Download](#)

Adobe Reader DC: [Download](#)

Internet Explorer: [Download](#)